

MOST POPULAR & REQUESTED DFW VET RESOURCES

VA Medical Center Supports:

-Ft. Worth VA, FWOPC: 2201 S.E. Loop 820, Fort Worth, TX 76119. @ 817-730-0000, MH: 817-730-0175

-Dallas VA, DVAMC: 4500 S. Lancaster Ave, Dallas, TX @214-742-8387, MH: 214-887-0963

-Denton VA DENOPC: 2322 San Jacinto Blvd Denton, TX 940-891-6350, Denton CO. VSO 940-439-2950

VA Benefit's Supports:

Federal VSO: Federal & VA Benefits HQ & Support Online - VBA (Veterans Benefits Administration) (WHO Decides our Claims) <https://www.va.gov/disability/how-to-file-claim/> , @ 1-800-827-1000. <https://benefits.va.gov/benefits/> , Skip VA middleman & Get lots VA stuff done online. Register for PREMIUM access & can facilitate anything VA related from this portal, order DD214 or VA HM Loan COE, start claim, start Voc Rehab, assess Disability Claim Status, "Chat online with VA Benefits person, etc,etc @ <https://www.ebenefits.va.gov/ebenefits/homepage> VA.GOV. (For Technical Issues, such as password changes or error login codes 1-800-983-0937). VA Benefits HQ /Regional Benefits Offices, Waco VBA 1-800-827-1000, follow PH prompts.

FWOPC-VA-TVC: Ft. Worth VA, FWOPC: 2201 S.E. Loop 820, Fort Worth, TX 76119

-FT. Worth Region Claims Advisor/Mgr: Zach Stoddard; Zachary.Stoddard@tvc.texas.gov, 212-471-0090

COUNTY VSO's:

-Tarrant County VSO Ofc (Veteran Service Office) Phone: 817-531-5645.

Address: 1200 Circle Dr, Suite # 300, Fort Worth, TX 76119. This Tarrant County VSO-VETERAN SERVICE OFFICE - VSO is a part of the "Tarrant County Resource Connection" office complex. Logistically situated only 1000 yards NE of Ft. Worth VA Medical Center. Ofc hrs Mon-Fri 8am - 4:30pm (closed 12p-1p lunch). Im told if busy leave contact info & usually get a call back in 24-48hrs. Call to schedule an appt to get answers and help with benefits you need.
<https://www.TarrantCounty.com/en/Veteran-Services.html>

Dallas Co. VSO: 972-692-4939

Denton Co. VSO: 940-439-2950

Parker Co. VSO 817-598-6153

-SET BENEFITS/CLAIMS APPT WITH TVC VSO 1-800-252-8387

-PHILLIP DAVILA TVC VSO 817-964-6079, GRANBURY, TX VA CBOC.

BEST DFW FREE VETERAN RESOURCES & SUPPORTS:

VA Community Resource and Referral Centers (CRRCs): Community Resource and Referral Centers (CRRCs) - VA Homeless/Housing Programs

- Ft. Worth: 817-255-7150. - Dallas: 214-927-4501

R.R.C. (Recovery Resource Council) Enduring Families – Welcome to the Recovery Resource Council (recoverycouncil.org) 817-332-6329 For counseling & homeless prevention programs

-VA Comprehensive Homeless/Housing Program Center: 817-255-7150

-RRC-Recovery Resource Center Housing Assistance Screening Line: 817-413-3921

-Notify VA within 72 Hrs of Emergency Care: 844-724-7842

-Veterans Employment & Training Supports U.S. D.O.L.: 1-866-487-2365

- Ask for “Vet Rep” at WFS Workforce Solutions Employment Ofc Nearest You: 888-261-3286

* **FREE USEFUL VA APPS:** *

Download Free VA Apps for 24/7 Help For: Stress, PTSD, Depression, Mood, Sleep, Relationships, Health, Mindfulness, feel & look better btwn appts: VA Mobile Apps - PTSD: National Center for PTSD (va.gov)

If don't know where to start, start here with TVN:

T.V.N. - www.TexasVeterans.Network provided by https://www.CombinedArms.us/TVN or **The Texas Veterans.Network**. (TVN) is a Statewide Collaborative of Veteran-Serving Community-Based Organizations and Government agencies that holistically serve the Veteran and Military Community: 844-489-8387. Register (Complete YOUR Profile), Make a Connection (Request What Needing), Then will be contacted in 24-48hrs with legitimate, updated, vetted, official contacts, links, #'s, & if available FREE Veteran solutions for our needs. This is best & only DFW 1-Stop-Shop VET Resource Database for ALL available DFW & State of TX Veteran/Military Resources Programs, Services, Agencies, & Supports known to man.

FORT WORTH VET CENTER COUNSELING, OUTREACH & REFERRALS FOR MILITARY TRUAMA ONLY: Readjustment Counseling, Outreach, & Referrals for VETS that personally experienced life-threatening trauma on Active Military Duty from EX i.e.: Combat, MST, Suicide, UAV Pilots, IED's, Declared Federal/Natural Disaster, Mortuary Funeral Affairs/Dover DE, etc.) www.vetcenter.va.gov,
For all VA & Community veteran resources & benefits advice contact: james.jones@va.gov or by PH @ 817-921-9095.

Your Benefits

As a Veteran, you are entitled to certain burial and memorial benefits.

This brochure covers eligibility of those benefits and how to prepare for the time of need. The National Cemetery Administration's (NCA) mission is to honor Veterans and their families with final resting places in national shrines and with lasting tributes that commemorate their service and sacrifice to our nation.



Eligibility

- Any member of the Armed Forces of the United States who dies on active duty.
- Any Veteran who was discharged under conditions other than dishonorable.
- The spouse, surviving spouse or dependent of an eligible Veteran or member of the Armed Forces may be eligible for interment in a national cemetery even if that Veteran is not buried or memorialized in a national cemetery.
- The minor children of an eligible Veteran. For purpose of burial in a national cemetery, a minor child is a child who is unmarried and:
 - Who is under 21 years of age; or,
 - Who is under 23 years of age and pursuing a full-time course of instruction at an approved educational institution.
- The unmarried adult child of an eligible Veteran. For purpose of burial in a national cemetery, an unmarried adult child is of any age but became permanently physically or mentally disabled and incapable of self-support before reaching 21 years of age, or before reaching 23 years of age if pursuing a full-time course of instruction at an approved educational institution. Proper supporting documentation must be provided.



Time of Need

Please advise your family of your wishes and where your discharge papers are kept. These papers are very important in establishing your eligibility. At the time of need, your family would contact a funeral home to assist them with making burial arrangements at the national cemetery. It is also a good idea to make preneed arrangements with a funeral home to make sure your wishes are known. Also, please note that gravesites in Department of Veterans Affairs (VA) national cemeteries cannot be reserved in advance.

**The burial allowance for a service-connected death is \$2,000. The burial allowance for a non-service-connected death is \$300 and \$780 for a plot.*

U.S. Veterans Burial Benefits

Benefits

Burial benefits available include a gravesite in any of the 138 national cemeteries with available space. The items below are provided for free:

- Opening and closing of the grave
- Perpetual care
- Government headstone or marker
- Burial flag
- Presidential Memorial Certificate

Military Funeral Honors Ceremony

Upon the family's request, eligible Veterans can receive a military funeral honors ceremony, which includes folding and presenting of the United States burial flag and the playing of Taps.

Burial at Sea

The United States Navy provides burial at sea. The committal ceremony is performed while the ship is deployed, therefore, family members are not allowed to be present. The commanding officer of the ship assigned to perform the ceremony will notify the family of the date, time and longitude and latitude once the committal service has been completed.

For more information or if you have any questions regarding benefits contact your local funeral home. With their special training and expertise they will be able to help guide you through the process. By discussing your preferences in advance, you can consider all of the options and create a memorable experience for your loved ones.

The National Cemetery Scheduling Office has the primary responsibility for verifying eligibility for burial in VA national cemeteries. A determination of eligibility is made in response to a request for burial in a VA national cemetery.

Information provided by the U. S. Department of Veterans Affairs.
For more information contact 1.800.827.1000 or visit www.cem.va.gov.
Information last updated as of August 2020 and is subject to change.
3450 08/20

Thank You FOR YOUR SACRIFICE
& SERVICE TO OUR NATION.

THE VETERANS PROGRAM

DUTY • HONOR • VALOR

MICHAEL B. JOHNSON

"THE FUNERAL GUY" FOR ALL THINGS FUNERAL

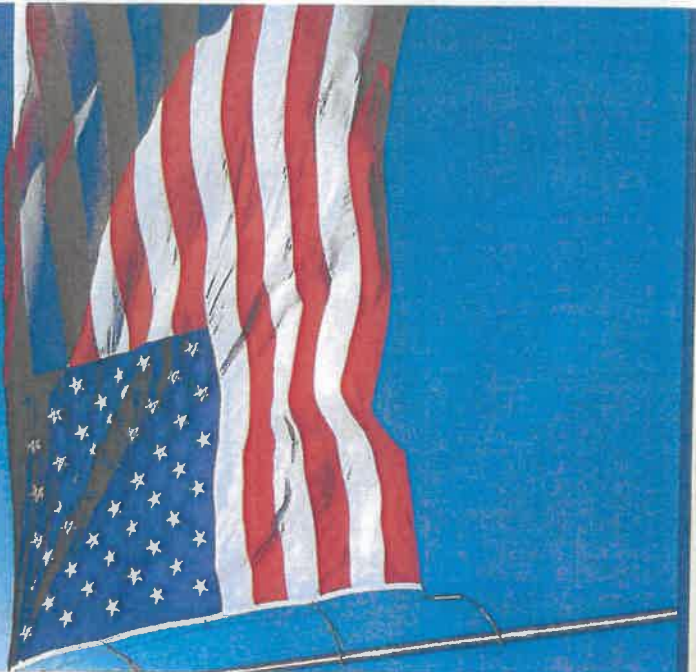
SERVING ALL OF NORTH TEXAS

TEXAS REGIONAL MANAGER • BURIAL AND MEMORIAL BENEFITS
RETIRED ARMY FIRST SERGEANT • COMBAT VETERAN • RANGER

Cell/Office: 1-866-569-1553

mjohnson@theveteransprogram.com www.veteransprogramusa.com

DFW and all national cemeteries



U.S. Department of Veterans Affairs
 consists of three administrations:
 Veterans Health, Veterans Benefits
 and National Cemetery

Health Care

Health benefits hotline
 877-222-VETS (8387)

www.va.gov/health-care/#get-va-health-care



Benefits Administration

VBA Support
 1-800-827-1000
 Arlington Texas
 1-800-827-1000



www.benefits.va.gov/benefits

Burials and Memorials

National Cemetery
 Scheduling Office
 1-800-535-1117
www.va.gov/burials-memorials



Veterans Crisis Line:

Call 988 and select 1
 Text: 838255

www.va.gov/health-care/health-needs-conditions-mental-health/suicide-prevention

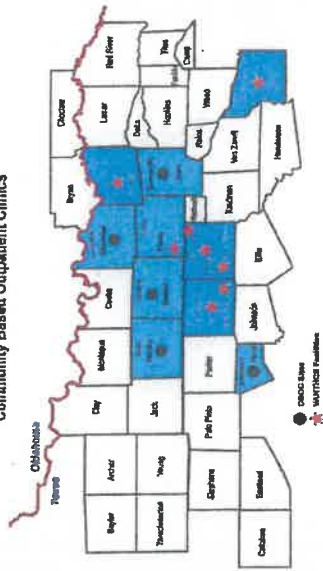


**Veterans
 Crisis Line**
 DIAL 988 then PRESS 1



U.S. Department of Veterans Affairs
 Veterans Health Administration
 VA North Texas Health Care System

VA North Texas Health Care System
 Including
 Community Based Outpatient Clinics



VA North Texas Health Care System
 All Locations

www.va.gov/north-texas-health-care/locations



URGENT CARE
 24/7 Nurse Triage Line:
 833-284-7212, option 3

WELCOME

**VA North Texas
 Health Care System**

**Quick Reference
 Guide**

for selected programs



VA

U.S. Department of Veterans Affairs
 Veterans Health Administration
 VA North Texas Health Care System

Local Connections

Member to Veteran

Dallas/Ft Worth:
214-564-7845

Military 2 VA (M2VA)

Team email:

NTXMRFR referrals@va.gov

[www.va.gov/Post911VETERANS/
Post_911_M2VA_CM_Program.asp](http://www.va.gov/Post911VETERANS/Post_911_M2VA_CM_Program.asp)



Eligibility

Dallas VA Medical Center:
214-742-8387

[www.va.gov/north-
texas-health-care/
register-for-care](http://www.va.gov/north-texas-health-care/register-for-care)



Homeless and Housing

Dallas: 214-857-3179

Fort Worth: 817-255-7150

additional resources at the National level

Reporting Veteran's Death

Dallas VA Medical Center,
Decedent Affairs:
214-857-3399

email: NTXDecedentAffairs@va.gov

Social Work

Dallas VA Medical Center
214-857-0388

additional resources at the National Level

National Resources

Careers and Employment

Call: 800-698-2411

[www.va.gov/careers-
employment/#get-
career-and-employment-
assi](http://www.va.gov/careers-employment/#get-career-and-employment-assi)



My HealtheVet

Help Desk:

1-877-327-0022

1-800-877-8389 (TTY)

[www.myhealth.va.gov/
mhv-portal-web/home](http://www.myhealth.va.gov/mhv-portal-web/home)



Education and Training

Continue education:

- US: 888-442-4551

- Overseas:

001-918-781-56-78

[www.va.gov/education/
about-gi-bill-benefits](http://www.va.gov/education/about-gi-bill-benefits)



Social Work

Call: 877-222-8387

(press o)

www.socialwork.va.gov



Urgent Care

Phone:

866-620-2071

72 Hour ER Reporting
for receiving care
outside the VA
844-724-7842

24/7 Nurse Triage Line:
833-284-7212, option 3

[www.va.gov/resources/getting-urgent-
care-at-va-or-in-network-community-
providers/#eligibility-for-urgent-care](http://www.va.gov/resources/getting-urgent-care-at-va-or-in-network-community-providers/#eligibility-for-urgent-care)



Family Member Benefit

Call: 857-260-3274

[www.chose.va.gov/
family-members](http://www.chose.va.gov/family-members)



Housing Assistance

Home Loans:

1-877-827-3702

Homeless and Housing
Instability:

1-877-424-3838

[www.va.gov/housing-
assistance](http://www.va.gov/housing-assistance)



Women Veterans

Call: 877-222-8387

[www.womenshealth.
va.gov](http://www.womenshealth.va.gov)



*Thank you
for Your Service*





TEXAS VETERANS
COMMISSION

Federal and State benefits for Veterans in the Great State of Texas

(eligibility based on Discharge & VA Disability Rating)

100% PERMANENT & TOTAL – COMPENSATION or IU

FULL MEDICAL BENEFIT eligibility
Waiver of national service Life Insurance premiums
Tax-Free Student Loan forgiveness (*filed through the Department of Education*)

100% Service Connected Disabled or Individual Unemployability (IU)

Dental Treatment
TOTAL EXEMPTION FROM PROPERTY TAXES (*Texas Benefit - for homestead residence*)

70% Service-Connected Disabled

Property Tax exemption for first \$12,000 (*Texas Benefit*)

60% Service-Connected Disabled

Free TX Driver's License (*with rating & Honorable Discharge*)
Free TX State Park Admission (w/ TPWD passport)

50% Service-Connected Disabled (*if Retired, eligibility for Concurrent Retirement Disability Retirement Pay - CRDP*)

VHA Healthcare Priority Group 1
Property Tax exemption for first \$10,000 (*Texas Benefit*)
Free TX Hunting & Fishing License Package
Special license plates: \$3 fee for first plates, regular price for additional vehicle (*Texas Benefit*)

40% Service-Connected Disabled (*due to an amputation of a lower extremity*)

Specialized (DV) license plates: \$3 fee for first plates, regular price for additional vehicle (*Texas Benefit*)

30% Service-Connected Disabled

Property Tax exemption for first \$7,500 (*Texas Benefit*)
Dependents considered for compensation purposes and payment calculations
Non-Competitive Federal Employment (NCE) eligibility
Mileage reimbursement for VA Medical appointments

10% Service-Connected Disabled

Medical care for rated disability/(ies) at no charge, Co-Pay for non-related prescriptions and Dr. visits
Hearing aids/glasses provided at no fee, no charge
Property Tax exemption for first \$5,000 (*Texas Benefit*)
Vocational Rehabilitation and Counseling eligibility [Title 38, Chapter 31]
Clothing Allowance for SC prosthetic devices (*see 38 C.F.R §3.810 for guidance*)
Veterans preference on civil service [10%]

0% Service-Connected, Purple Heart Recipients, Former POWs, and Primary Family Caregivers of Veterans

Access to Commissary, Military Exchange, and MWR privileges on U.S. military installations (*under the Disabled Veterans Equal Access Act of 2018*)

ALL VETERANS IN THE STATE OF TEXAS:

Certificate of Eligibility for Home Loan Guarantee
Home Loan funding fee exemption (*if receiving SC disability compensation, Retired/Active duty pay, DIC pay, or a PH awardee*)

SDVI – **stopped taking new applicants Dec 31, 2022. If you have it, prior to this date, you can keep it.**

VA Life Insurance – **Veterans with service-connected disabilities.**

Educational assistance under the Hazelwood Program (*only applies "IF" initially enlisted within the state of Texas*) Texas Veterans Land Board (VLB) programs require 90-days of cumulative service, and any discharge other than Dishonorable

Texas Veterans Land Board (VLB) housing assistance program
Texas Veterans Land Board (VLB) home improvement program

DEPENDENT BENEFITS [SPOUSE & CHILD(ren)]:

**when 100% Permanent and Total
(P&T) Disability:**

CHAMPVA
Chapter 35 Education Benefits
Veteran Employment Preference



**TEXAS VETERANS
COMMISSION**

HOW TO CHECK THE STATUS OF YOUR CLAIM

THERE ARE FOUR WAYS TO CHECK THE STATUS OF YOUR CLAIM, OR APPEAL:

CALL THE TVC Regional Office (if TVC has POA)
HOUSTON (713) 383-2756
SAN ANTONIO (210) 699-5076
WACO (254) 299-9950

CALL THE VA TOLL FREE PHONE #: 1-800-827-1000
GO ONLINE: www.ebenefits.va.gov
SEND AN EMAIL TO THE VA AT: IRIS@VA.GOV

When you contact the TVC Regional Office, the VA toll-free phone number, or VA E-mail, be sure to specify whether you are inquiring about a "claim" or an "appeal". Appeal information is located through a different database system.

When you go online to the VA eBenefits website, you will have to create an account (user name and password). After that, you can check the status of your claim. If you have problems or difficulties registering for eBenefits, call 1-800-827-1000 for customer support.

USEFUL AND HELPFUL PHONE NUMBERS TO ASSIST VETERANS IN THE GREAT STATE OF TEXAS:

HOTLINES, HELPLINES, & HOMELESS SERVICES

VETERANS CRISIS HOTLINE (NATIONWIDE Toll-Free) HELPLINE (Text 838255)

1-800-273-8285

AGENT ORANGE & GULF WAR

1-800-749-8387

HOMELESS ASSISTANCE

1-877-424-3838

DEBT MANAGEMENT CENTER (DMC)

1-800-827-0648

MEDICAL CARE COST RECOVERY (MCCR)

1-866-388-9132

VET CENTER (NATIONWIDE Toll-Free)

1-877-827-8387

DEPARTMENT OF VETERANS AFFAIRS

VA HEALTHCARE

CHAMPVA

1-877-222-8387

SPECIAL HEALTH ISSUES

1-800-733-8387

PENSION MANAGEMENT CENTER (PMC)

1-800-749-8387

eBENEFITS CUSTOMER SUPPORT

1-877-294-6380

eBENEFITS TECHNICAL ISSUES (PASSWORD CHANGES/ERROR CODES)

1-800-827-1000

EDUCATION & TRAINING

1-800-983-0937

HOME LOANS

1-888-442-4551

LIFE INSURANCE

1-877-827-3702

VA FRAUD OFFICE

1-800-669-8477

1-800-488-8244

DEPARTMENT OF DEFENSE

DEFENSE FINANCE & ACCOUNTING SERVICES (DFAS) - (Retired Pay & Special Monthly Compensation-SMC)

1-888-332-7411

SGLI/VGLI OFFICE

1-800-419-1473

OTHER FEDERAL PROGRAMS

SMALL BUSINESS ADMINISTRATION (SBA)

1-800-827-5722

SOCIAL SECURITY ADMINISTRATION (SSA)

1-800-772-1213

STATE OF TEXAS PROGRAMS & OFFICES

HAZLEWOOD ACT

1-512-463-6834

TEXAS DEPARTMENT OF STATE HEALTH SERVICES

1-512-424-6500

TEXAS VETERANS LAND BOARD (VLB)

1-800-252-8387

TEXAS VETERANS COMMISSION (TVC) PROGRAMS

EDUCATIONAL ASSISTANCE

EMPLOYMENT ASSISTANCE

ENTREPRENEUR PROGRAM

HEALTHCARE ADVOCACY PROGRAM (HCAP)

WOMENS VETERANS PROGRAM

(for veterans)

1-512-720-0358

1-512-252-8387

1-800-252-8387

TVC APPOINTMENTS TO CLAIM VA BENEFITS

https://www.tvc.texas.gov/claims_appointments/

Northeast Claims District

northeastclaims@tvc.texas.gov

Northwest Claims District

northwestclaims@tvc.texas.gov

Southeast Claims District

southeastclaims@tvc.texas.gov

Southwest Claims District

southwestclaims@tvc.texas.gov

